Coverage for: Individual/Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsok.com/coverage or by calling 1-866-520-2507.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Network: \$5,000 Individual/ \$12,700 Family. Out-of-Network: \$10,000 Individual/ \$25,400 Family. Doesn't apply to certain preventive care.	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	Yes. Network: \$6,250 Individual/ \$12,700 Family. Out-of-Network: \$12,500 Individual/\$25,400 Family.	The <u>out-of-pocket</u> limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, pre-authorization penalties, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Does this plan use a network of providers?	Yes. For a list of Network providers please call 1-866-520-2507 or see www.bcbsok.com.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 1-866-520-2507 or visit us at www.bcbsok.com/coverage.

Coverage for: Individual/Family | Plan Type: PPO



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the health plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing.</u>)
- The plan may encourage you to use Network **providers** by charging you lower **deductibles**, **copayments**, and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider		Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness Specialist visit Other practitioner office visit Preventive care/screening/immunization	20% coinsurance 20% coinsurance 20% coinsurance No Charge	40% coinsurance 40% coinsurance 40% coinsurance 30% coinsurance	none Acupuncture is not a covered benefit. Annual mammography screening and childhood immunizations are covered at 100% of the allowable amount Out-of-Network.
If you have a test If you need drugs to	Diagnostic test (x-ray, blood work) Imaging (CT / PET scans, MRIs) Preferred Generic Drugs	20% coinsurance 20% coinsurance 20% coinsurance	40% coinsurance 40% coinsurance 20% coinsurance	All Out-of-Network prescriptions
treat your illness or condition More information about	Non-Preferred Generic Drugs Preferred Brand Drugs Non-Preferred Brand Drugs	20% coinsurance 20% coinsurance 20% coinsurance	20% coinsurance 20% coinsurance 20% coinsurance	subject to additional 50% penalty. Up to 30 day supply retail. Up to 90 day supply mail, Network only. Specialty drugs limited to 30 day supply. Prior authorization may be required. Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available.
prescription drug coverage is available at www.bcbsok.com/ member/ prescriptiondrugs.html	Specialty Drugs	20% coinsurance	20% coinsurance	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	20% coinsurance 20% coinsurance	40% coinsurance 40% coinsurance	none

Questions: Call 1-866-520-2507 or visit us at www.bcbsok.com/coverage.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-866-520-2507 to request a copy.

Blue Choice Bronze PPO 005

Coverage Period: 01/01/2014-12/31/2014

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family | Plan Type: PPO

Common Medical Event	Services You May Need		Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need immediate medical attention If you have a hospital	Emergency room services Emergency medical transportation Urgent care Facility fee (e.g., hospital room)	20% coinsurance 20% coinsurance 20% coinsurance 20% coinsurance	20% coinsurance 20% coinsurance 40% coinsurance 40% coinsurance	none \$500 penalty for failure to
If you have mental health, behavioral	Physician/surgeon fee Mental/Behavioral health outpatient services	20% coinsurance 20% coinsurance	40% coinsurance 40% coinsurance	preauthorizenone Outpatient: Preauthorization required for psychological testing,
health, or substance abuse needs	Mental/Behavioral health inpatient services Substance use disorder outpatient services Substance use disorder inpatient services	20% coinsurance 20% coinsurance 20% coinsurance	40% coinsurance 40% coinsurance 40% coinsurance	neuropsychological testing, neuropsychological testing, electroconvulsive therapy, and intensive outpatient treatment; \$500 penalty for failure to preauthorize. Inpatient: \$500 penalty for failure to preauthorize.
If you are pregnant	Prenatal and postnatal care Delivery and all inpatient services	20% coinsurance 20% coinsurance	40% coinsurance 40% coinsurance	none

Coverage for: Individual/Family | Plan Type: PPO

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider		Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	20% coinsurance	40% coinsurance	30 visit maximum per benefit period. \$500 penalty for failure to preauthorize.
	Rehabilitation services	20% coinsurance	40% coinsurance	Outpatient: Combined 25 visit limit
	Habilitation services	20% coinsurance	40% coinsurance	per benefit period for physical, speech, and occupational therapy. Inpatient: 30 day maximum per benefit period. \$500 penalty for failure to preauthorize.
	Skilled nursing care	20% coinsurance	40% coinsurance	30 day inpatient maximum per benefit period. \$500 penalty for failure to preauthorize.
	Durable medical equipment	20% coinsurance	40% coinsurance	Medically necessary rental or purchase at the plan's discretion.
	Hospice service	20% coinsurance	40% coinsurance	\$500 penalty for failure to preauthorize.
If your child needs dental or eye care	Eye exam	No Charge	Covered	Up to \$30 Out-of-Network. One visit per calendar year. Ages 18 and under only.
	Glasses	20% coinsurance	40% coinsurance	One pair per calendar year. Ages 18 and under only.
	Dental check-up	Not Covered	Not Covered	none

Coverage for: Individual/Family | Plan Type: PPO

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric surgery (For treatment of obesity/weight Hearing aids (Limited coverage for children) reduction)
- Cosmetic surgery (With exception of accidental injury repair and some instances for physiological functioning improvement of a malformed body member)
- Dental Care (Adult)
- Infertility treatment

- Long-term care
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

• Chiropractic care

• Private-duty nursing

• Routine foot care (Only for diabetic members)

• Non-emergency care when traveling outside the U.S. (With the exception of any services and supplies provided to a Subscriber incurred outside the United States if the Subscriber traveled to the location for the purposes of receiving medical services, supplies, or drugs)

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-866-520-2507. You may also contact your state insurance department at 1-800-522-0071.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Oklahoma Department of Insurance at (800) 522-0071 or visit www.ok.gov/oid.

Questions: Call 1-866-520-2507 or visit us at www.bcbsok.com/coverage.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at

Coverage Period: 01/01/2014-12/31/2014

Coverage for: Individual/Family | Plan Type: PPO

Does this Coverage Provide Minimum Essential Coverage?

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-520-2507.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-520-2507.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-520-2507.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-520-2507.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

Coverage Examples:

Coverage for: Individual/Family | Plan Type: PPO

About These Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under the plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$1,840
- Patient pays \$5,700

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays

ralielii pays.	
Deductibles	\$5,000
Copays	\$0
Coinsurance	\$500
Limits or exclusions	\$200
Total	\$5,700

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$270
- **Patient pays** \$5,130

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

I y -	
Deductibles	\$5,000
Copays	\$0
Coinsurance	\$50
Limits or exclusions	\$80
Total	\$5,130

7 of 8

Coverage Examples:

Coverage for: Individual/Family | Plan Type: PPO

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

BlueCross BlueShield

of Oklahoma

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ <u>No</u>. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ <u>Yes</u>. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.