

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsok.com/coverage or by calling 1-866-520-2507.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Network: \$3,750 Individual/ \$11,250 Family. Out-of-Network: \$7,500 Individual/ \$22,500 Family. Doesn't apply to services that charge a copay or certain preventive care.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible.</u>
Are there other <u>deductibles</u> for specific services?	Yes. Per occurrence: \$600 emergency room, \$300 Network/ \$400 Out-of-Network inpatient admission, \$250 Network/ \$350 Out-of-Network outpatient surgery. There are no other specific <u>deductibles</u> .	You must pay all the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	Yes. Network: \$6,250 Individual/ \$12,700 Family. Out-of-Network: \$12,500 Individual/ \$25,400 Family.	The <u>out-of-pocket</u> limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, pre-authorization penalties, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of Network providers please call 1-866-520-2507 or see www.bcbsok.com .	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	*	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 1-866-520-2507 or visit us at www.bcbsok.com/coverage.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-866-520-2507 to request a copy.

Blue Cross and Blue Shield of Oklahoma, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



BlueCross BlueShield

of Oklahoma BCBS Basic 5, a Multi-State Plan

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the health plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed</u> <u>amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed</u> <u>amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing.</u>)
- The plan may encourage you to use Network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>**, and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider		Limitations & Exceptions
provider's office or	Primary care visit to treat an injury or illness Specialist visit	30% coinsurance30% coinsurance	50% coinsurance50% coinsurance	none
clinic	Other practitioner office visit	30% coinsurance	50% coinsurance	Acupuncture is not a covered benefit.
	Preventive care/screening/immunization	No Charge	30% coinsurance	Annual mammography screening and childhood immunizations are covered at 100% of the allowable amount Out-of-Network.
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	50% coinsurance	2020
	Imaging (CT / PET scans, MRIs)	30% coinsurance	50% coinsurance	none
If you need drugs to	Preferred Generic Drugs	30% coinsurance	30% coinsurance	All Out-of-Network prescriptions
treat your illness or	Non-Preferred Generic Drugs	30% coinsurance	30% coinsurance	subject to additional 50% penalty. Up
condition	Preferred Brand Drugs	30% coinsurance	30% coinsurance	to 30 day supply retail. Up to 90 day
More information about	Non-Preferred Brand Drugs	30% coinsurance	30% coinsurance	supply mail, Network only. Specialty
prescription drug coverage is available at www.bcbsok.com/ member/ prescriptiondrugs.html	Specialty Drugs	30% coinsurance	30% coinsurance	drugs limited to 30 day supply. Prior authorization may be required. Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available.

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Coverage Period: 01/01/2014-12/31/2014

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Coverage for: Individual/Family | Plan Type: PPO

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider		Limitations & Exceptions
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	50% coinsurance	Additional \$250 Network/\$350 Out-of-Network per occurrence deductible.
	Physician/surgeon fees	30% coinsurance	50% coinsurance	none
If you need immediate medical attention	Emergency room services	30% coinsurance	30% coinsurance	Additional \$600 per occurrence deductible; waived if admitted.
	Emergency medical transportation	30% coinsurance	30% coinsurance	none
	Urgent care	30% coinsurance	50% coinsurance	110112
If you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	50% coinsurance	Additional \$300 Network/\$400 Out-of-Network per occurrence deductible. \$500 penalty for failure to preauthorize.
	Physician/surgeon fee	30% coinsurance	50% coinsurance	none
If you have mental	Mental/Behavioral health outpatient services	30% coinsurance	50% coinsurance	Outpatient: Preauthorization required
health, behavioral	Mental/Behavioral health inpatient services	30% coinsurance	50% coinsurance	for psychological testing,
health, or substance	Substance use disorder outpatient services	30% coinsurance	50% coinsurance	neuropsychological testing,
abuse needs	Substance use disorder inpatient services	30% coinsurance	50% coinsurance	electroconvulsive therapy, and intensive outpatient treatment; \$500 penalty for failure to preauthorize. Inpatient: \$500 penalty for failure to preauthorize. Additional \$300 Network/\$400 Out-of-Network per occurrence deductible.
If you are pregnant	Prenatal and postnatal care	30% coinsurance	50% coinsurance	none
	Delivery and all inpatient services	30% coinsurance	50% coinsurance	Additional \$300 Network/\$400 Out-of-Network per occurrence deductible.



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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider		Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	30% coinsurance	50% coinsurance	30 visit maximum per benefit period. \$500 penalty for failure to preauthorize.
	Rehabilitation services	30% coinsurance	50% coinsurance	Outpatient: Combined 25 visit limit
	Habilitation services	30% coinsurance	50% coinsurance	per benefit period for physical, speech, and occupational therapy. Inpatient: 30 day maximum per benefit period. \$500 penalty for failure to preauthorize.
	Skilled nursing care	30% coinsurance	50% coinsurance	30 day inpatient maximum per benefit period. \$500 penalty for failure to preauthorize.
	Durable medical equipment	30% coinsurance	50% coinsurance	Medically necessary rental or purchase at the plan's discretion.
	Hospice service	30% coinsurance	50% coinsurance	\$500 penalty for failure to preauthorize.
If your child needs dental or eye care	Eye exam	No Charge	Covered	Reimbursed up to \$30 Out-of-Network. One visit per calendar year. Ages 18 and under only.
	Glasses	No Charge	Covered	Reimbursed up to \$30 frames/\$25 single vision lenses Out-of-Network. One pair per calendar year. Ages 18 and under only.
	Dental check-up	Not Covered	Not Covered	none

BlueCross BlueShield of Oklahoma

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Excluded Services & Other Covered Services:

Acupuncture	• Dental Care (Adult)	Long-term care	
• Bariatric surgery (For treatment of obesity/weight	• Hearing aids (Limited coverage for children)	• Routine eye care (Adult)	
reduction)	Infertility treatment	Weight loss programs	
• Cosmetic surgery (With exception of accidental			
injury repair and some instances for physiological			
functioning improvement of a malformed body			
member)			

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Chiropractic care	Private-duty nursing	• Routine foot care (Only for diabetic members)
• Non-emergency care when traveling outside the		
U.S. (With the exception of any services and		
supplies provided to a Subscriber incurred outside		
the United States if the Subscriber traveled to the		
location for the purposes of receiving medical		
services, supplies, or drugs)		

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-866-520-2507. You may also contact your state insurance department at 1-800-522-0071.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Oklahoma Department of Insurance at (800) 522-0071 or visit www.ok.gov/oid.

Questions: Call **1-866-520-2507** or visit us at **www.bcbsok.com/coverage**. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at **http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf** or call 1-866-520-2507 to request a copy.



Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-520-2507. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-520-2507. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-520-2507. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-520-2507.



BCBS Basic 5, a Multi-State Plan

Coverage Examples:

About These Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under the plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

Amount owed to providers: \$7,540
Plan pays \$2,240
Patient pays \$5,300

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$4,100
Copays	\$0
Coinsurance	\$1,000
Limits or exclusions	\$200
Total	\$5,300

Coverage Period: 01/01/2014-12/31/2014

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Managing type 2 diabetes (routine maintenance of a well-controlled condition)

Amount owed to providers: \$5,400

■ Plan pays \$1,020

■ Patient pays \$4,380

Sample care costs:

Total	\$5,400
Vaccines, other preventive	\$100
Laboratory tests	\$100
Education	\$300
Office Visits and Procedures	\$700
Medical Equipment and Supplies	\$1,300
Prescriptions	\$2,900

Patient pays:

Total	\$4,380
Limits or exclusions	\$80
Coinsurance	\$500
Copays	\$0
Deductibles	\$3,800

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Coverage Examples:

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **<u>deductibles</u>**, **<u>copayments</u>**, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.